

## Maths Games FAQ

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### Errors

**Q: “Run-time error 52: Bad file name or number”**

**Q: “Run-time error 62: Input past end of file”**

**Q: “Run-time error 340: Control array element 10 does not exist” when running Dividers**

**Q: “Run-time error 372: Failed to load control...”**

**Q: “Run-time error 339: Component ... or one of its dependencies not correctly registered...”**

### General

**Q: Where are the scores saved?**

**Q: Can I change where the csv files are saved?**

**Q: Can I use the keyboard only when using Maths Games?**

### Errors

**Q: “Run-time error 52: Bad file name or number”**

A: This may be due either to insufficient permissions or a corrupt csv file. (1) Make sure all users have write permissions to the locations where the csv files are stored, or consider relocating the csv files to a central location - see next section. (2) Delete any existing csv files (or rename them if you want to retain their information).

**Q: “Run-time error 62: Input past end of file”**

A: This is probably due to a corrupt *mydata.csv* file. Delete any existing *mydata.csv* files (or rename them if you want to retain their information). See the following sections for information about where this file is stored.

**Q: “Run-time error 340: Control array element 10 does not exist” when running Dividers**

A: You may have large fonts enabled. To disable this, right-click your desktop and choose PROPERTIES > SETTINGS > ADVANCED. In the DPI dropdown, choose “Normal size” rather than “Large size” and click Apply. You may need to restart your machine for the settings to take effect.

**Q: “Run-time error 372: Failed to load control...”**

A: Un-installing and re-installing the program should fix this, or alternatively run the DLL installer for this program which you can download from [www.2simple.com](http://www.2simple.com) > support > downloads.

**Q: “Run-time error 339: Component ... or one of its dependencies not correctly registered...”**

A: If the component is named “Flash.ocx” or “FLDbg9b.ocx” or similar, go to [www.adobe.com](http://www.adobe.com) and install Flash Player. Otherwise, you should run the DLL installer for this program which you can download from [www.2simple.com](http://www.2simple.com) > support (or un-install and re-install the program, which will also re-install the dlls.)

### General

**Q: Where are the scores saved?**

A: There are 2 csv files which store the Maths Games scores – **mdata.csv** and **mydata.csv**. By default *mdata.csv* is stored in the program folder (C:\Program Files\2Simple Software\Maths Games 1) and *mydata.csv* is stored in the My Documents folder of the logged in user. They essentially store the same information, but *mydata.csv* is used by the program to determine what level to start from the next time you log in.

**Q: Can I change where the csv files are saved?**

A: Yes, you can. The mdata.csv save location is set in “general” tab of the teacher options – or you can change it directly by editing the **teacher.ini** file in the program folder (change “sharedDataPath”). The mydata.csv save location can be changed by editing all 6 other ini files in the program folder (one for each of the games) – for example **factoroids.ini** (change “myDataPath”). Note each ini file will be blank until the first time the game that it relates to is used, after which the program will populate the ini file.

**Q: Can I use the keyboard only when using Maths Games?**

A: Yes. See the Switch Access section of the General FAQ in [www.2simple.com](http://www.2simple.com) > support.

2Simple Software

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