# **Science Simulation FAQ**

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# Q: "Run-time error '374': Failed to activate control 'VB.UserControl'..."

A: Un-installing and re-installing the program should fix this, or alternatively run the DLL installer for this program which you can download from <a href="https://www.2simple.com">www.2simple.com</a> > support > downloads.

### Q: "Class not registered" error

A: Please install the latest Adobe Flash Player from www.adobe.com

# Q: "Run-time error '339': Component 'FIDbg9b.ocx' or one of its dependencies..."

A: Please install the latest Adobe Flash Player from <a href="www.adobe.com">www.adobe.com</a>

# Q: "Error 53 File not found"

A: This error can occur in the Flickbook activity section of the program if the user does not have write access to the folder location in which the program has been installed, for example C:\Program Files\2Simple Software\Science Simulation\. Even if the animated gif file is saved elsewhere, the program nonetheless uses the main program location to create a temporary copy of the file. Changing the default Working Directory within the teacher options or by editing the science.ini file directly will not make a difference here, unfortunately.

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