

Developing Tray FAQ

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Q: “Run-time error ‘339’: Component ... or one of its dependencies not correctly registered: a file is missing or invalid”

A: Un-installing and re-installing the program should fix this, or alternatively run the DLL installer for this program which you can download from www.2simple.com > support > downloads.

Q: I click “Reveal Text” but it does not change by score at all

A: You need to click “Check Prediction” first.

Q: I am unable to view the videos

A: Go to www.adobe.com and install Flash Player.

Q: I try view the videos and get “The videos cannot be found. Please place the CD in one of your computer drives”

A: Go to www.adobe.com and install Flash Player.

2Simple Software

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Last updated 22 Oct 2010