Alphabet Soup FAQ

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Q: "This application cannot run"
A: Right-click the Alphabet Soup shortcut on your desktop and choose PROPERTIES > COMPATIBILITY. Select "run this program in compatibility mode for Windows 2000" and click Apply and OK.

Q: Can this program be installed on a server only or on a thin client system?
A: Yes, but you need to make the "data" folder read only. For more info see
http://support.2simpleweb.com/public/docs/networks/2Simple_ThinClient_installs.pdf

Q: "Director Player Error - Unable to open file "...\Alphabet Soup\Data\program/menu.dxr" because it is already open with write permission by another user."
A: You need to make the "data" folder read only. For more info see
http://support.2simpleweb.com/public/docs/networks/2Simple_ThinClient_installs.pdf

Q: What parts of the program have a Welsh component?
A: To enable Welsh (or any other second language), go into the teacher options (ctrl + shift + the letter "o"), click "Second Languages" and click Welsh and then exit the teacher options. This affects the 1st 2 sections and the 4th section of the program. For each English sentence/phrase that is said, the program then repeats it in the corresponding Welsh.

Q: Where can I download additional supporting languages for this program?
A: Click the link below (only available for version 4 of this program)
http://www.2simple.com/abcsoup/languages/index.html