2Handwrite FAQ

For the latest version of this document please go to www.2simple.com > support

Q: "2Handwrite has encountered a problem and needs to close"

A: This error has been known to occur on some computers. Please contact 2Simple for the latest version of 2Handwrite which fixes this problem.

Q: How do you rub out a mistake that you make without losing the whole piece of work?

A: 2Handwrite does not have an "undo" button. If you make a mistake it cannot be rubbed out. The only recommendation we can make in this regard is to save your work frequently, so if you make a mistake you can reload your most recently saved copy.

Q: I am unable to view the videos

A: Go to www.adobe.com and install Flash Player.

2Simple Software support@2simple.com 020 8203 1781

Last updated 22 Oct 2010